



Delivering more than power.™

Salt River Project
 Phoenix, AZ
www.srpnet.com

Industry:

Utilities

Annual Revenue:

US\$2.7 billion

Employees:

4,461

Oracle Products & Services:

Primavera Portfolio Management

“A diversified utility operating a variety of electricity and water generation and maintenance systems inherently requires a large-scale IT infrastructure. Oracle’s Primavera Portfolio Management helps us to keep that infrastructure under control, while revealing ways to save money and reduce risk, which helps us prepare for the future.”

– Eileen Ahles, IT Portfolio Manager, Salt River Project

Salt River Project Unifies IT Portfolio Management to Keep Diverse Utility Operations Running Smoothly

Salt River Project (SRP) is made up of two entities serving the Phoenix area: the Salt River Project Agricultural Improvement and Power District and the Salt River Valley Water Users' Association. The SRP district operates various power plants and generating stations to provide electricity to nearly 934,000 retail customers. The SRP association maintains an extensive system of reservoirs, wells, canals, and irrigation laterals to deliver nearly 1 million acre-feet of water annually.

Challenges

- Improve management of the organization’s extensive IT infrastructure, including more than 600 applications used to run its diverse electricity and water operations
- Modernize and deploy technology standards to future-proof the organization’s IT investments and deliver a scalable system
- Reduce costs by retiring unused or duplicate systems

Solution

- Implemented Oracle’s Primavera Portfolio Management to unify management of SRP’s extensive IT portfolio including essential utility systems like work and asset management
- Provided about 70 users in the IT support group with detailed insight into the product lifecycle of each piece of IT infrastructure and software in the entire portfolio
- Revealed ways for the organization to reduce costs and risk by eliminating redundant systems and updating technology
- Improved coordination across the organization’s siloed business units, ensuring that users share experiences when evaluating new products, as well as avoid purchasing products already in use elsewhere in the company
- Recommended the centralized management of licenses to enable the organization to capitalize on economies of scale
- Discovered almost US\$500,000 in budget reduction opportunities by identifying low use software that could be eliminated or migrated to alternative solutions
- Identified approximately 150 applications that are close to being unsupported and prioritized them to begin modernization
- Benefited from the dependences and relationships feature that enables users to quickly identify all systems used by one division, or all the divisions using one system
- Helped managers to plan IT projects more proactively