



Seattle City Light
Seattle, WA
www.seattle.gov/light

Industry:

Utilities

Annual Revenue:

US\$731 million

Employees:

1,840

Oracle Products & Services:

Primavera P6 Enterprise Project Portfolio Management
Oracle Utilities Network Management System
Oracle Utilities Work and Asset Management

“By using Oracle’s Primavera P6 Enterprise Project Portfolio Management as a single platform for consolidating project portfolio data, we can more easily monitor and manage projects. The system can do so much, but it makes things very simple for the viewer. Everyone from our executives to our subject management experts can use the tool to make their jobs easier.” – Christopher Ampong, Manager of Project Management Office, IT Division, Seattle City Light

Seattle City Light Uses Project Portfolio Management Tool to Manage More Than 65 Concurrent IT Projects

Created by the citizens of Seattle in 1902, Seattle City Light has served its customers with electricity and related services for more than a century. Over the years, the utility has worked hard to keep Seattle’s electricity affordable, reliable, and environmentally sound. Today, Seattle City Light is a recognized national leader in energy efficiency and environmental stewardship.

Challenges

- Create a project management office to build structure, order, and visibility into the utility’s IT project portfolios
- Enable pulling project status metrics, plan more effectively, and accelerate mission-critical IT projects
- Provide a project portfolio management solution that can scale up or down, and be as complex or simple as needed for staff with different skill sets

Solution

- Implemented Oracle’s Primavera P6 Enterprise Project Portfolio Management to support Seattle City Light’s Trident Initiative, focused on people development, process definition, and a centralized project management platform
- Improved project portfolio status visibility, accountability, and transparency for the executive suite to team members
- Used Primavera to manage 74 concurrent operational/ and maintenance projects (upgrades, tune-ups) and active one-off projects (major new implementations) - including meeting compliance with North American Electric Reliability Corporation (NERC) standards and monitoring the installation of security video cameras across the entire network of assets
- Used Primavera to manage large IT projects—including cyber security, network integration and control, major system and data-environment upgrades, new technology implementations, and operations and maintenance projects—to be worth more than US\$34 million over the next five years
- Enabled more effective planning, staffing, and realistic project delivery timelines through real-time views of resource loading
- Prioritized project portfolio and reduced simultaneous projects using same resources, accelerating benefits delivery
- Used Primavera to develop as real as possible resource projections to plan future staffing over the next five years